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Exam : **9L0-314**

Title : Apple Hardware
Recertification exam

Vendors : Apple

Version : DEMO

NO.1 The liquid cooling system inside a Power Mac G5 (Quad Late 2005) has failed, causing a coolant

leak while the computer is on. According to Apple references, what should you do FIRST?

- A. Use a patch kit to re-seal the leak.
- B. Unplug the computer immediately.
- C. Drain and refill the liquid cooling system.
- D. Put the computer to sleep until the liquid dries.
- E. Let the computer run overnight to evaporate any spilled liquid.

Answer: B

NO.2 What component of a Mac mini (Early 2009) logic board requires use of an anti-static foam support to avoid damage?

- A. EMI clips
- B. Video card
- C. Large heat sink
- D. Battery connector

Answer: A

NO.3 Why do you need to take precautions when disposing of CRT displays? SELECT TWO

- A. CRT displays may contain toxic gases.
- B. CRT displays may present a fire hazard.
- C. CRT displays may implode if mishandled.
- D. CRT displays may present a radiation hazard.
- E. CRT displays may contain hazardous materials.

Answer: C,E

NO.4 You are troubleshooting an eMac that has no image on its built-in display. You have already checked user controls and reset PRAM, but the issue persists. When you connect an external display to the eMac's VGA output port and restart the eMac, you see a proper image on the external display. Which of the following service modules would most likely be the cause of these symptoms?

- A. Display Analog Assembly
- B. Power Supply Assembly
- C. Logic Board
- D. Hard drive

Answer: A

NO.5 The purpose of Apple's business conduct helpline is to _____.

- A. ask technical support questions
- B. report damaged service parts to Apple
- C. report normal business operational details to Apple
- D. raise a potential business conduct or ethics issue as it relates to Apple

Answer: D

NO.6 You are troubleshooting an iMac (Early 2008) that does not power on. You notice that all diagnostic LEDs remain off when a known-good power cord is connected to the iMac and to a known-good power outlet. What is most likely the cause of these symptoms?

- A. Faulty power supply
- B. Faulty optical drive
- C. Faulty LCD panel
- D. Faulty video card

Answer: A

NO.7 MacBook Air comes with a _____ MagSafe power adapter.

- A. 45 Watt
- B. 60 Watt
- C. 65 Watt
- D. 80 Watt
- E. 85 Watt

Answer: A